Pinnacle HEALTH SOLUTIONS

Welcome to the Golden State Foods Working Spouse Program

IMPORTANT INFORMATION ABOUT WHAT TO EXPECT AFTER ENROLLMENT

NEXT STEPS

Debit cards are shipped within 7-10 business days after enrollment.

You will be required to activate your card – follow the instructions on the page your card came with.

Logging into the portal for the first time:

1. Go to gsf.pinnacle-health.com/WSP
2. Enter your **Username** and Password under the "Existing Users" section.
   a. Username: Email Address
   b. Temporary Password: First Name initial + Last Name + DOB (ddmmyyyy). Initial and last name need to be in all lowercase letters.
      Example: John Doe October 24, 1972, would be: jdoe241072
3. Click **Next**

IMPORTANT NOTES

- You will receive (2) debit cards
- The employee's name will be listed on all cards
- A replacement card is a fee of $10

CLAIMS

You have various options available for accessing your benefits and filing a claim: using a debit card at the time of service, filing a claim through our online portal or the Mobile App, or the conventional paper method. At Pinnacle Health Solutions, we prioritize offering you choices that align with your preferences. **Reminder: Keep all your receipts!**

Debit Card: Use your debit card at the time of service to pay your co-pay, deductible or pick up your prescription. Visit the online portal at gsf.pinnacle-health.com/WSP to upload receipts and check your balance.

Electronic Claims (Online Portal & Mobile App):

Online Portal: File a claim by visiting gsf.pinnacle-health.com/WSP

To learn more about the online portal and how to file a claim, there is a QuickStart guide available in the resources section at gsf.pinnacle-health.com.

Mobile App: Download and login to Pinnacle Benefits Wallet to file a claim, upload receipts and check your balance.

Paper Claims:

If you choose to go the paper route, follow these steps:

1. Complete the WSP claim form.
2. Sign the claim form.
3. Submit the claim form to GSFWorkingspouseprogram@pinnacle-health.com, fax it to (949) 253-5420 or mail it to:

   Pinnacle Health Solutions
   P.O. Box 2220
   Newport Beach, CA 92658

Need Help?

Please contact the plan administrator, Pinnacle Health Solutions, at (833) 545-7277.

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